



**RICK SCOTT**  
GOVERNOR

Octubre 3, 2017

Queridos Amigos:

Como Gobernador de la Florida, quiero darles la bienvenida al Estado del Sol. No puedo siquiera comenzar a imaginarme las pérdidas que ustedes han sufrido con el azote del Huracán María, y mi objetivo es que podamos prestarles toda la ayuda que sea posible mientras ustedes se encuentren en nuestro gran estado.

Después del paso de la tormenta, yo visité a Puerto Rico con el Gobernador Ricardo Rosselló y vi la devastación total y completa que el Huracán María dejó en sus casas y en sus comunidades. La crisis en Puerto Rico no se parece con nada que hayamos visto antes y la Florida va a hacer todo lo que estén en nuestro poder, para ayudar a que todos los que resultaron impactados por esta tormenta se recuperen plenamente. Nuestra meta es asegurarnos que mientras el Gobernador Rosselló está trabajando para reconstruir a Puerto Rico, familias como las de ustedes, desplazadas por María, que vinieron a la Florida sean bienvenidas y se les ofrezcan todos los recursos disponibles por parte del estado.

Yo espero que cuando ustedes lleguen, encuentren todos los recursos y asistencia que necesitan aquí en nuestro Centro de Alivio en Desastres. La misión de esos centros es ayudar a familias como las de ustedes que llegan a la Florida, a tomar conocimiento de todos los recursos estatales disponibles y las herramientas que ustedes necesitan para trabajar y proporcionarles a sus hijos una gran educación.

Los distritos escolares de la Florida tienen procesos en curso para matricular a estudiantes, entre los grados K y 12, desplazados por desastres naturales, y todos los distritos están preparados para matricular a niños desplazados por la tormenta. También me siento orgulloso porque cerca de 40 de los colleges y universidades estatales de la Florida han respondido a mi solicitud y están ofreciendo matrículas y tarifas universitarias a costo de residentes a los estudiantes procedentes de Puerto Rico y desplazados por el Huracán María.

Si es que hay algo que ustedes pudieran necesitar, hemos establecido una línea telefónica gratuita para que nos llamen y se informen más acerca de todos los recursos que están disponibles para ustedes, el número es el 1-800-342-3557.

Seguiremos trabajando en colaboración con nuestros socios estatales, locales y federales, para apoyar los esfuerzos de recuperación de Puerto Rico y haremos todo lo que podamos para ayudar a los que están viniendo a la Florida.

Sinceramente,

A handwritten signature in blue ink, appearing to read "Rick Scott".

Rick Scott  
Gobernador

THE CAPITOL

TALLAHASSEE, FLORIDA 32399 • (850) 717-9249

## RECURSOS DISPONIBLES

Agencia	Teléfono	Dirección	Servicios
ASPIRE	407.875.3700 Ext. 6186	1800 Mercy Dr. Orlando, FL (First floor) <a href="http://www.aspirehealthpartners.com">www.aspirehealthpartners.com</a>	Asesoramiento de crisis, apoyo, referidos de servicio de salud mental. Referidos para medicamentos psiquiátricos, evaluaciones y asesoramiento.
Agency for Persons with Disabilities	407.245.0440	400 W Robinson St. Suite S430 Orlando, FL 32801 <a href="http://www.apdcares.org">www.apdcares.org</a>	Manejo de Medicaid para personas con discapacidades del desarrollo. Manejo de presupuesto. Servicio de consejería para vivir, trabajar y aprender dentro de la comunidad.
Catholic Charities	407.658.1818	1819 N Semoran Blvd Orlando, FL 32807 <a href="http://www.cflcc.org">www.cflcc.org</a>	Consejería y servicio espiritual. Referidos para servicios médicos, educativos, clínicas de salud, bancos de comida, y financieros. Clases de Ingles (para adultos solamente)
*City of Orlando (Hispanic Office of Local Assistance)	407.246.4310	595 N Primrose Dr Orlando, FL 32803 <a href="http://www.cityoforlando.net/hola">www.cityoforlando.net/hola</a>	Conexiones con el gobierno y otras organizaciones dentro de la ciudad de Orlando. Ayuda de cupones de alimentos, asistencia para completar seguro médico, acceso a computadoras, y referidos para oportunidades de empleo.
Department of Agriculture: Division of Animal Industry	850.410.0900	Call for more Information <a href="http://www.freshfromflorida.com">www.freshfromflorida.com</a>	Información para prevención y control de enfermedades en animales.
Department of Children's and Families	866.762.2237 Fax (866) 735-2469	6218 W Colonial Dr., Suite 240 Orlando, FL 32808 <a href="http://www.myflorida.com">www.myflorida.com</a>	Ayuda de Medicaid, SNAP (cupones de alimentos) asistencia financiera temporera, bancos de comida, refugios, ayuda para ancianos, listado de hospitales locales y apartamentos, y servicios legales.
Career Source Central Florida (Department of Economic Opportunity)	407.531.1227	5784 S Semoran Blvd Orlando, FL 32822 <a href="http://www.employflorida.com">www.employflorida.com</a>	Ayuda con resume, Servicios educativos (becas, internados), oportunidades de empleo y de trabajo y educación.
Department of Elder Affairs	407.514.1800	988 woodcock Rd Suite 200 Orlando, FL <a href="http://www.sraflorida.org">www.sraflorida.org</a>	Ayuda para ancianos y personas con discapacidad. Provisión de equipo médico, transportación, colocación en asilo de ancianos.
Department of Highway Safety and Motor Vehicles DHSMV	813.361.7747	Tax Collectors 2110 W Colonial Dr. Orlando, FL 32804 <a href="http://www.dhsmv.gov">www.dhsmv.gov</a>	Provisión de licencia de conducir, tarjetas de identificación, registros de vehículos de conducir, exámenes de conducir, cambio de dirección, y reinstalación de licencia.
FEMA	800.621.3362	Disaster Recovery Center <a href="http://www.fema.gov">www.fema.gov</a> <a href="http://www.disasterassistance.gov">www.disasterassistance.gov</a>	Asistencia por desastre puede incluir becas para vivienda temporera, reparacion de danos a viviendas causados por el desastre. Ayuda economica para gastos de primera necesidad provocados por el desastre. Esto incluye servicios medicos, dentales, funerarios, propiedad personal y otros gastos que son autorizados en conformidad con la ley.
Florida Agency for Health Care Administration (AHCA)	877.254.1055	Medicaid Helpline <a href="http://www.ahca.myflorida.com/smmc">www.ahca.myflorida.com/smmc</a>	Administración de los servicios de Medicaid.
Florida Department of Health	407.858.1400	5449 S Semoran Orlando, FL32807 <a href="http://www.orange.floridahealth.org">www.orange.floridahealth.org</a>	Provisión de exámenes y referidos médicos. Servicio de WIC y servicios prenatales, y dentales para niños.

## RECURSOS DISPONIBLES

Latino Leadership	407.968.0062 787.586.0298	8617 E Colonial Drive Suite 1200 Orlando, FL 32817 <a href="http://www.latinoleadership.org">www.latinoleadership.org</a> <a href="mailto:jaluarodolos@yahoo.com">jaluarodolos@yahoo.com</a>	Ayudas para empleo, bancos de comida y de ropa.
Lynx	407.841.2279	2500 Lynx Lane Orlando, FL 32804 <a href="http://www.golynx.com">www.golynx.com</a> <a href="mailto:tchandler@golynx.com">tchandler@golynx.com</a>	Información sobre transportación pública.
Orange County Department of Family Services	407.836.6500	Call for Appointment	Información sobre registros de educación pública y de empleo en el Condado de Orange.
Orange County Public Schools	407.317.3200	445 W Amelia St. Orlando, FL 32801 <a href="http://www.ocps.net">www.ocps.net</a> <a href="mailto:recruitment@ocps.net">recruitment@ocps.net</a>	Información sobre registros de educación pública y de empleo en el Condado de Osceola.
Osceola County Public Schools	407.870.4897	799 Bill Beck Blvd Kissimmee, FL 34744 <a href="http://www.osceolaschools.net">www.osceolaschools.net</a> <a href="mailto:phelpst@osceola.k12.fl.us">phelpst@osceola.k12.fl.us</a>	Providing information about registration for Osceola County public schools and employment opportunities.
Osceola-Human Services	407.742.8400	330 N Beaumont Ave Kissimmee, FL 34741 <a href="http://www.osceola.org">www.osceola.org</a>	Información sobre servicios familiares disponibles en el Condado de Osceola.
Salvation Army	407.423.8581	440 W Colonial Dr. Orlando, FL 32804 <a href="http://www.uss.salvationarmy.org/orlando">www.uss.salvationarmy.org/orlando</a>	Servicio emocional y espiritual. Kits de higiene personal y de comida.
Second Harvest Food Bank	407.295.1066	Favor llamar para mas información. <a href="http://www.feedhopenow.org">www.feedhopenow.org</a>	Centro de distribución de comida donada mediante una red de 500 agencias asociadas en 6 condados. Asistencia para solicitar SNAP (cupones de alimento) en Orange y Brevard.
Social Security Administration	800.772.1213	Visite nuestra página de internet para mas información. <a href="http://www.segurosocial.gov">www.segurosocial.gov</a>	Para todos servicios ir a la siguiente página. <a href="http://www.segurosocial.gov">www.segurosocial.gov</a>
*United Way	211	No services provided on site, Please call. <a href="http://www.hfuw.org">www.hfuw.org</a>	Registro para asistencia de comida, necesidades médicas, de vivienda temporera y referidos de manejos de casos de necesidades extensivas. No tenemos refugios, por favor registrarse con FEMA para recibir asistencia de vivienda mas larga.
Valencia College	407.582.6688	1800 S. Kirkman Rd. Orlando, FI 32811	A.A., B.A., Certificados. English for speakers of other languages (ESOL), Portuguese y otros cursos. <a href="http://www.Valenciacollege.edu/hurricanerresponse">www.Valenciacollege.edu/hurricanerresponse</a> <a href="mailto:ce_info@valenciacollege.edu">ce_info@valenciacollege.edu</a>
*Veteran's Affairs	407.750.0350	13800 Veterans Way Orlando, FL 32827 <a href="http://www.benefits.va.gov">www.benefits.va.gov</a>	Servicios para veteranos.



APD works in partnership with local communities and private providers to assist people who have developmental disabilities and their families. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services.

Who we service: APD is specifically tasked with serving the needs of Floridians with the following Developmental Disabilities only includes the following:

- People severely impaired by autism
- Cerebral palsy
- Spina bifida
- Intellectual disabilities
- Down syndrome
- Prader-Willi syndrome
- Phelan-McDermid syndrome
- Children age 3-5 who are at a high risk of a developmental disability

All other Disabilities should contact: Florida Department of Children and Families at  
<http://www.myflfamilies.com> or 407-317-7000

Agency for Persons with Disabilities (APD) – State of Florida

Address: 400 West Robinson Street , Ste. South 430

Phone: 407—245-0440

Web Site: [www.apdcares.org](http://www.apdcares.org)

Hours of Operation: M-F, 8 AM-5 PM (closed official State Holidays)



Aspire Health Partners (Aspire) is a comprehensive, behavioral health company, which through its founding partners has been providing services in Central Florida since 1969. A not-for-profit, 501 (c) (3) Florida corporation, Aspire is licensed by the Florida Department of Children and Families and nationally accredited through the Commission on Accreditation of Rehabilitative Facilities (CARF) in Behavioral Health services (including mental health and substance abuse). Program components include mental health and substance use disorder education, prevention, intervention, outpatient and residential treatment, methadone maintenance treatment, crisis stabilization, detoxification, medication assisted treatment, FIS (child welfare), FITT (child welfare), and HIV overlay, outreach, education, testing and supportive services. Aspire provides services to children, adolescents and adults regardless of age, sex, creed, race, sexual orientation, disability or ability to pay.

If you, or a loved one are experiencing ***trauma, anxiety, depression, adjustment issues or other mental health related issues***, you may seek assistance by contacting one of Aspire's Access Centers. The Access Center provides comprehensive clinical assessments, identifies your specific clinical needs, provides immediate support and will refer you to the most appropriate behavioral health service (i.e. Outpatient Counseling, Psychiatric Services, and Medication Clinic Services).

- Orange County Access Center
  - 1800 Mercy Drive; Orlando, FL 32808 Phone: 407.875.3700 extension 6186
- Seminole County Center
  - 919 East Second Street; Sanford, FL 32771 Phone: 407.323.2036

If you, or a loved one are experiencing ***substance use issues***, you may seek assistance by contacting Aspire's Assessment & Screening Center. The Screening and Assessment Center provides comprehensive clinical substance abuse assessments, identifies your specific clinical needs, provides immediate support and will refer you to the most appropriate behavioral health service (i.e. Detoxification, Outpatient Counseling, Residential Services, and Medication Assisted Treatment).

- Orange County
  - 712 West Gore Street; Orlando, FL Phone: 407.245.0012

For information regarding other services providing by Aspire, please call 407.875.3700.

*Please be advised Aspire Health Partners does NOT prescribe Benzodiazepines to its clients.*





Product and Services offer:

Part D Medicare Prescription Plans (medication only plans)  
Medicare Advantage Plans (Health insurance Plan for Elderly and incapacitate as qualify)

Medicare Supplements (Gap Insurance)

Assistant applying for additional benefits such as Medicaid and Low-Income Subsidy if qualify.

[www.1fmo.com](http://www.1fmo.com) or Toll Free: 1-800-921-0442

1277 N. Semoran Blvd. Suite 117, Orlando, FL 32807

For More information direct any request to Luis M. Garcia Marketing Manager at [luisgarcia@1fmo.com](mailto:luisgarcia@1fmo.com) or 305-240-1968



The Health Insurance Store is a DCF Access program partner that assists Puerto Ricans transition from PR to Florida health plans including Obamacare, Rx, and Medicare advantage plans. Special assistance is made available to Medicare beneficiaries on applying for State and Federal assistance including Medicaid, food stamps and low income Rx subsidies. The HI Store facilitates urgently needed access to medical providers and to no/low cost medications.

[www.4insurancestore.com](http://www.4insurancestore.com) or 407-932-0023

1007 E. Vine Street, Kissimmee, FL 34744

For More information direct any request to Wes Fischer, [wes@4insurancestore.com](mailto:wes@4insurancestore.com)



Orlando Family Physicians are providing no cost first visit to all the Medicare patients. We have 15 locations from Volusia County to Osceola County

[www.orlandofamilyphysicians.com](http://www.orlandofamilyphysicians.com) or 321-230-6106

121 South Orange Ave, Suite 940, Orlando, FL 32801

For more direct any requests to Gigi Sanchez, Marketing Manager, [ysanchez@orlandofamilyphysicians.net](mailto:ysanchez@orlandofamilyphysicians.net)



Family Physicians Group are providing no cost first visit to all the Medicare patients. We have 22 locations in Central Florida.

[www.getFPG.com](http://www.getFPG.com) or 866-999-3741

6416 Old Winter Garden Road, Orlando, FL 32835

For more direct any requests to Carlos Ramirez, Marketing Representative, [cramirez@fpg-florida.com](mailto:cramirez@fpg-florida.com)



### Emergency Relief Items

Leadership and the Florida State Hispanic Chamber of Commerce has established two emergency relief locations. At Latino Leadership's headquarters, there is an emergency relief pantry that includes food items, toiletries, diapers, formula, etc. for families that are in need. At Azalea Park United Methodist Church, the PRFRC has set-up a 'store' where families who have arrived with limited clothing and household items can 'shop' free-of-cost for these items.

### Employment Services

Leadership and the Florida State Hispanic Chamber of Commerce has partnered with over 8 staffing companies to help market and fill immediate employment positions. These companies have listings for both professional and entry-level positions where English is not a major priority. On November 6, Leadership and the Florida State Hispanic Chamber of Commerce together with the Central Florida Hotel and Lodging Association will host a joint job fair for the service industry. It is the PRFRC's intention to incorporate resume writing, job coaching, and other employment related services into their offerings.

### Education Placement

Leadership and the Florida State Hispanic Chamber of Commerce has been a conduit for families that need to place their children in the public school system. Locating zoned schools and providing school supplies has been a major component of this work. Additionally, the work includes advocating for special needs families that are struggling with access to public education. Additionally, the PRFRC has been proactive in helping connect college students with Valencia and other institutions so students do not miss another semester.

### Health Referrals

Leadership and the Florida State Hispanic Chamber of Commerce has established a network of providers that will see families at a discounted rate. This includes blood pressure screenings and school physicals, among other services. For immediate medication needs, the PRFRC has contacts with dispensaries providing medication at cost.

### Disaster Relief Paperwork

Leadership and the Florida State Hispanic Chamber of Commerce provides 16 computers for the community's use to complete FEMA and ACCESS Florida applications. Through FEMA, they're able to make requests for monies owed for total loss of property in PR. For ACCESS, the PRFRC is helping families receive supplemental nutrition and apply for Medicaid if needed.

### Housing Assistance and Rental Information

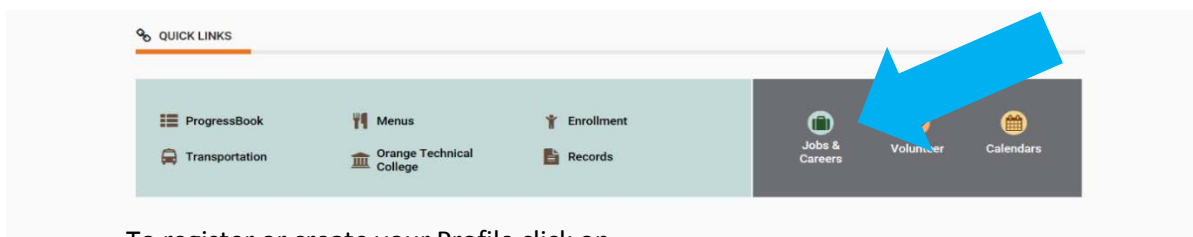
Leadership and the Florida State Hispanic Chamber of Commerce understands that housing and rental assistance is the greatest need for evacuees. Currently, there are ZERO shelters available in Orlando for families that have evacuated. With CFHLA, the PRFRC has been able to provide limited hotel vouchers for homeless families.

[www.latino-leadership.org](http://www.latino-leadership.org)



Please follow these steps to apply to **OCPS**

- Using **ONLY** Internet Explorer or Google Chrome on a desk top or lap top computer.
- Go to [www.OCPS.net](http://www.OCPS.net)
- Click on **Jobs & Careers** ( in the center of the page)



To register or create your Profile click on



Click on the above picture to create a profile and apply.

- Then click on **Search for Vacancies**....  
See visual below...





### **The Salvation Army Information**

The Salvation Army Emergency Assistance office for Orange County is located at 400 West Colonial Drive.

- Hours: Monday through Friday
  - o 9:00 AM – 12:00 Noon
  - o 1:00 PM – 4:00 PM

No appointment needed

- 407-428-8581

#### Services Provided

- Weekly Worship Services – 440 West Colonial Drive. Sunday Mornings – 10:45 AM
- Emotional & Spiritual Care
- Short term emergency assistance, which may include clothing vouchers for school age children, personal hygiene items or non-perishable food or groceries.





# ¿NECESITA AYUDA? MARQUE 2-1-1

LIVE UNITED

**LLAME:** Simplemente  
marque 2-1-1

**TEXTO:** Envíe su código  
postal al 898-211

**CHAT:** Entre a [www.HFUW.org](http://www.HFUW.org)  
y presione el 'Get  
Help' link para ayuda  
de 211 para "chatear"  
en cualquier momento

Marque 2-1-1, la línea de crisis para  
información y asistencia de United Way,  
gratis y las 24 horas, para ayuda con:

- Servicios públicos, vivienda y asistencia alimentaria
- Recursos para los padres
- Prevención de suicidio y crisis las 24 horas
- Oportunidades para voluntarios

O siempre que no sepa a dónde ir.



O marque 407-839-HELP (4357)

TDD Marque 7-1-1 para el Servicio de Relevos de Florida