

Terminal C

Gates C230-C245
Domestic Bag Claim:
C48, C49, C50, C51
Int'l Bag Claim (inside FIS)
C61, C62, C66, C67

Terminals A & B

Gates:
1-29 (Airside 1)
30-59 (Airside 3)
70-99 (Airside 4)
100-129 (Airside 2)
Bag Claim A 1-14
Bag Claim B 20-32

Alaska Airlines A 30-39 B 800-252-7522	American Airlines A 100-129 B 346-616-9500	Breeze A 100-129 B 501-273-3931	Frontier Airlines A 1-29 & 70-99 INTL 801-401-9000	Spirit A 1-29 & 70-99 INTL 801-401-2222	United A 800-241-6522 B 30-59	WestJet A 70-99 B 888-937-8538
Air Transat A 70-99 877-872-6728	American Airlines A 30-59 B 800-433-7300	BermudAir A 70-99 B 441-543-9200	Fair Air Lines A 70-99 B 833-711-2333	Southwest A 70-99 INTL & 100-129 800-435-9792	Virgin Atlantic A 70-99 B 800-862-8621	Viva Aerobus A 70-99 B 866-359-8482
Air Canada/Rouge A 70-99 B 800-247-2262	Allegiant A 30-59 B 702-505-8888	Bahamasair A 70-99 B 800-222-4262	Delta A 70-99 B 800-221-1212	LATAM (LAN / TAM / ARE) A 70-99 B 866-435-9526	Sun Country A 70-99 B 651-905-2737	Volair A 70-99 B 866-988-3527

Airlines

Conventions and Conferences

Aug 4-Aug 8	Assemblies of God General Council	25,000
Aug 8-Aug 10	Animate! Orlando	15,000
Aug 13-Aug 16	BAYDA	5,000
Aug 14-Aug 16	Fire-Rescue International 2025	7,000
Aug 16-Aug 17	Central Fla. Home & Garden Expo	15,000

Tips and Updates

Getting From Terminal C to Terminals A&B

Shuttle Bus
(Located on the Ground Transportation Curb)

Terminal B: Level 1 Space B1
Terminal C: Level 1 Space 272

Lost & Found

Terminal A: Level 1, East End
Hours of operation: 7:00am-7:30pm

Terminal C: Level 1
Hours of operation: 8:00am-4:00pm
*All lost and found items are moved from Terminal C to the Terminal A location at 4:00pm daily for storage.

Hidden Disabilities Sunflower Lanyard Program



MCO proudly recognizes the Sunflower Lanyard Program.

Learn more at mco cares.com/sunflower



Visit our employee website to see resources available to MCO employees including employee recognition, job postings, discounts and more!

MCOcares is on



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DIAL 911 any time our guests need medical attention. **Calling 911 is always free** and you can call from anywhere on the airport property.

911 Responders can be there in minutes to offer medical assistance.

Frequently Asked Questions

Where can guests call for airport information?
Guests can call the Information Center at 407-825-2352.

Who do I call for common area spills?
Communication Center 407-825-2065.

Who can help guests who need assistance and do not speak English?
Language assistance is available from Ambassadors or the Information Centers.

Who do I call about an unattended bag?
Communication Center 407-825-2065 or 911.

Where can a guest page someone?
CX Hub at 407-825-2352

Where can guests call for Airport Valet Parking?
Guests can call 689-254-2869 (A Side) or 689-254-2868 (B Side). After 11 p.m., they can call 407-825-2292.

How can guests with disabilities or medical conditions get assistance with security screening?
Guests can ask for assistance on the spot at the TSA security area or call TSA Cares in advance at 855-787-2227. Representatives are available M-F 8 AM-11 PM and weekends/holidays 9 AM-8 PM Eastern time. For hearing impaired assistance, use Federal Relay 711.

Behaviors

Common Purpose

Customer Service

- To delight and value each guest with the finest airport experience in the world.
- Remain mindful of surroundings and stop unsafe behaviors.
- Pick up trash or report an area that needs attention.
- Display appropriate body language and use a calm tone of voice.
- Make eye contact and smile.
- Proactively offer assistance to the next step in journey.

Safety → Comfort → Ease → Speed

It all starts with ME



Terminals A&B Pocket Guide August 2025



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@mco cares

I need to find

Annie's Space Sensory Room	Level 3A	Center (7 am - 9 pm)
ATM	Level 3 East, West, Center:	All airside
Baby Products	Newsstands	
Bank	Level 3A	Center
City Bus/Lynx	Level 1A	East
Companion Care Restrooms	Level 3	East and West
Currency Exchange	Level 3A	
First Aid	Call 911	
Information	Level 3, East & West	Level 2, A & B.
	Level 1: Center A & B	Each Airside
Lost & Found	Level 1A	East End
Luggage Carts	Level 2 East/West/Center	Level 3 East & West
Luggage Wrapping	Level 1A	Wrap N Fly
	Level 1B	Hold My Luggage
Mail / FedEx / UPS Drop Box	Level 3	Center (Across from Bank)
Nursing Mamava Suites / Rooms	Level 2B, AS 1, 2, & 3	AS 1, AS 2, AS 4
Orlando Police Dept. (OPD)	Call 911	
Passenger Lounges	The Club MCO Lounge	AS 1 & 4
	Delta Lounge	AS 4
	United Club	AS 3 Gate 43
	AA Admirals Club (members only)	AS 3 50 & 54
Pet Relief Stations	All Airside/Landside Level 2 A curb East / B curb West	
Rental Cars	A & B Check-in Desk Level 1 / Garage Return R1 & R2	
Taxi	A & B	Level 1
Uber and Lyft	A & B	Ride App P/U
USO	Level 1A	West
FuelRod	A, B, C	AS1, AS3, AS4, C242, C235
Ready Credit	A, B, C/Train Station	Ticket Counter

Airport Garage Animal Identifiers

A Garage

R1	Alligators
R2	Manatees
P1	Wild Pigs
P2	Bears
P3	Raccoons
P4	Turtles

Terminal Top

L4	Wading Birds
L5	Owls
L6	Flamingos
L7	Turkeys
L8	Seagulls
L9	Pelicans
L10	Eagles

B Garage

R1	Tropical Fish
R2	Frogs
P1	Panthers
P2	Armadillos
P3	Brahmans
P4	Deer

Food and Beverage

Gates 1-29

La Madeleine	Famous Famiglia	Starbucks
Burger King	Le Grand Comptoire	Urban Crave
Cold Stone	On the Border*	Zaza Snack Bar

Gates 30-59

Camden Food Co.	Qdoba	Zaza Snack bar
Freshens	GastroHub*	ZaZa Cuban Café
Manchu Wok	Wendy's	
Nature's Table		

Gates 70-99

Auntie Anne's	Cibo Express MKT	Tacos Locos
Bahama Breeze*	Nathan's	Vino Volo*
Burger King	Outback*	
Carvel	Starbucks	

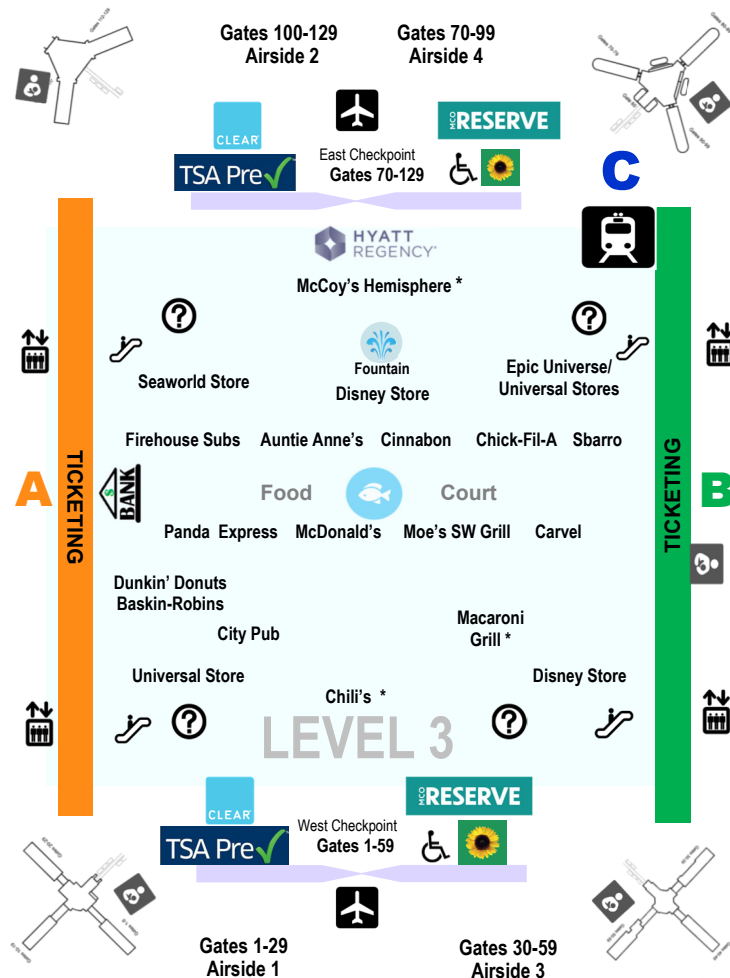
Gates 100-129

Asian Chao	Chipotle Mexican Grill	Starbucks
Auntie Anne's	FarmAir's Market	The Market by Villa
Bananas Smoothies	Green Leaf's	Villa Italian Kitchen
Cask & Larder*	Jersey Mike's Subs	
Cask & Larder Satellite Bar	McDonald's	

A/B Terminal

Auntie Anne's	Firehouse Subs	Sbarro
Baskin-Robbins	Lobby Bar	Starbucks Level 3
Carvel	Macaroni Grill*	Starbucks—Level 1B side
Chick-Fil-A	McCoy's*	Starbucks—Level 2A side
Chili's Too*	McDonald's	
Cinnabon	Moe's Southwest Grill	
City Pub*	Panda Express	
Dunkin' Donuts	Orange County Brewers	

* table service



Retail

Gates 1-29

All Sound/Lego
Hudson News & Gift
Kylie Cosmetics/
Skin
Mint
This Socks & Co.

Gates 30-59

All Sound/Lego
Hudson News
InMotion
Mystic Silver
Natalie's Candy
Polly Pockets
XpresSpa

Gates 70-99

All Sound/Lego
Bead Factory
3Sixty Duty Free
InMotion
Natalie's Candy
Kylie Cosmetics
Kylie Skin
Blossom
International Essence
Orlando Market
Stellar News
The Club MCO

Gates 100-129

All Sound/Lego
Ben-X Sunglasses
Bead Factory
Blossom
Hudson News
InMotion
Kylie Cosmetics
Naturally Inspired
Orlando Market
Sunglass Hut

Main Terminal

Brookstone
Diamonds & Co.
Rip Curl
Desigual
Hudson News
InMotion
Johnston & Murphy
Lids
Magic of Disney (2)
Naturally Inspired
Oakley
Orlando Market
Ron Jon
Samsonite
Sea World
Sol Shades
SoundBalance
Swarovski
Truist Bank
The Neighborhood
This Socks
Tumi
Universal Studios (2)
Epic Universe

On-Airport Car Rental—Side A & B Level 1

Alamo	800-327-9633	Enterprise	800-325-8007	Sixt	888-941-7498
Avis	800-831-2847	Hertz	800-654-3131	Thrifty	800-367-2277
Budget	800-527-0700	National	800-227-7368		
Dollar	800-800-4000	Payless	800-729-5377		

