Int'l Bag Claim (Inside FIS) C61, C62, C66, C67

888-937-8538

800-241-6522

801-401-2222

WestJet

United

Şbirit

66-04

69-08

69-08

100-129

.1-29 & 70-99 INTL.

A 1-29 & 70-99 INTL. 801-401-9000

Frontier Airlines

1565-573-103

346-616-9500

Avelo Airlines

800-252-7522

Alaska Airlines

Nov 18-Nov 21

Nov 19-Nov 22

Nov 27-Nov 30

Terminal B: Terminal C:

Dec 1-Dec 4

Dec 6-Dec 8

Breeze

(S ebisriA) (Sr-001 (Lebisaide 1)

Bag Claim A 1-14 Bag Claim B 20-32

Terminals A & B

66-04

66-04

8 100-129

66-04

66-07

66-04

IAAPA Expo

Level 1 Space B16

Level 1 Space 272

Getting From Terminal C to Terminals A&B Shuttle Bus (Located on the Ground Transportation Curb)

Lost & Found

Terminal A: Level 1.East End

Hours of operation: 7:00am-7:30pm

Terminal C: Level 1
Hours of operation: 8:00am-4:00pm
*All lost and found items are moved from Terminal C
to the Terminal A location at 4:00pm daily for
storage.

Hidden Disabilities Sunflower

Lanyard Program

MCO proudly recognizes the Sunflower Lanyard

Learn more at mcocares.com/

Program.

sunflower

C48, C49, C50, C51 Domestic Bag Claim: Gates C230-C245

66-04

66-04

66-07

66-04

7848-698-998

Viva Aerobus

1298-298-008

Virgin Atlantic

SouthwestA 70-99 INTL.
800-435-9792

833-711-2333

Flair Airlines

441-543-9200

800-433-7300

8272-572-6728

Air Transat

American Airlines

SenilyiA

Conventions and Conferences

NAEYC Annual Conference

IT/ITSEC Conference

Central Fla. International Auto Show

67th ASH Annual Meeting & Expo

BermudAir

Terminal C

30-59 (Airside 3) 70-99 (Airside 4)

7235-886-988

1512-906-139

Sun Country

9796-436-988

800-221-1212

800-222-4262

Rahamasaır

8888-909-707

800-247-2262

Air Canada/Rouge

41,100

10,000

26,000

20,000

40,000

Allegiant

Delta

(ЗЯА\МАТ\ИАЈ) MATAJ

Volaris

(B Side). After 11 p.m., they can call 407-825-2292. Guests can call 689-254-2869 (A Side) or 689-254-2868

Where can guests call for Airport Valet Parking?

someone? Where can a guest page

disabilities or medical conditions get assistance with security screening?

How can guests with

CX Hnp at 407-825-2352

Who do I call about an

Communication Center 407-825-2065 or 911.

Communication Center 407-825-2065.

speak English?

the Information Centers. Language assistance is available from Ambassadors or

hearing impaired assistance, use Federal Relay 711.

and weekends/holidays 9 AM-8 PM Eastern time. For

M9 II-MA 8 4-M sidable are available M-F 8 APM-11 PM

security area or call TSA Cares in advance at 855-787-

Guests can ask for assistance on the spot at the TSA

Mho can help guests who

stea spills?

Guests can call the Information Center at 407-825-2352.

Where can guests call for airport information?

Frequently Asked Questions

step in Journey.

- Safety & Comfort & Ease & Speed
- Proactively offer assistance to the next Make eye contact and smile.
 - - Service Standards
- Display appropriate body language and
 - finest airport experience in the world.
- Pick up trash or report an area that needs
 - unsate behaviors. To delight and value each guest with the

use a caim tone of voice.

Common Purpose

Remain mindful of surroundings and stop

attention.

Repayiors

Customer Service



Tips and Updates

MCOcares is

on

Follow us @MCOcares

the airport property.

assistance.

O,

MCOcares.com

Visit our employee website to see resources available to MCO employees including employee recognition, job

postings, discounts and more!

DIAL 911 any time our guests need medical attention. Calling 911 is always free and you can call from anywhere on

Responders can be there in minutes to offer medical





Terminals **A&B** Pocket Guide November 2025









@mcocares

need to find Annie's Space Sensory Room Level 3A Center (7 am - 9 pm) ATM Level 3 East, West, Center: All airsides **Baby Products** Newsstands Bank Level 3A Center City Bus/Lynx Level 1A East Companion Care Restrooms Level 3 East and West Currency Exchange Level 3A West First Aid Call 911 Level 3, East & West Level 2, A & B. Information Level 1: Center A & B Each Airside Lost & Found East End Level 1A Level 2 East/West/Center Level 3 East & West Luggage Carts Luggage Wrapping Level 1A Wrap N Fly Level 1B Hold My Luggage Mail / FedEx / UPS Drop Box Level 3 Center (Across from Bank) Nursing Mamava Suites / Rooms Level 2B, AS 1, 2, & 3 AS 1, AS 2, AS 4 Orlando Police Dept. (OPD) Call 911 Passenger Lounges The Club MCO Lounge Delta Lounge AS 4 United Club AS 3 Gate 43 AA Admirals Club (members only) AS 3 50 & 54 **Pet Relief Stations** All Airside/Landside Level 2 A curb East / B curb West Rental Cars A & B Check-in Desk Level 1 / Garage Return R1 & R2 Taxi A & B Uber and Lyft A & B Level 2 West USO Level 1A FuelRod A, B, C AS1, AS3, AS4, C242, C235 Ready Credit A, B, C/Train Station **Ticket Counter**

Airport Garage Animal Identifiers

A Garage		Terminal Top	
R1	Alligators	L4	Wading Birds
R2	Manatees	L5	Owls
P1	Wild Pigs	L6	Flamingos
P2	Bears	L7	Turkeys
P3	Raccoons	L8	Seagulls
P4	Turtles	L9	Pelicans
		L10	Eagles

	B Garage
R1	Tropical Fish
R2	Frogs
P1	Panthers
P2	Armadillos
P3	Brahmans
P4	Deer

Food and Beverage

Gates 1-29

La Madeleine Famous Famiglia Burger King Le Grand Comptoire Cold Stone On the Border

Starbucks Urban Crave Zaza Snack Bar

Gates 30-59

Camden Food Co. Odoba Freshens GastroHub* Manchu Wok Wendv's Nature's Table

Zaza Snack bar ZaZa Cuban Café

Gates 70-99

Auntie Anne's Cibo Express MKT Bahama Breeze* Nathan's Outback* Burger King Carvel Starbucks

Tacos Locos Vino Volo*

Gates 100-129

Asian Chao Chipotle Mexican Grill Auntie Anne's FarmAir's Market **Bananas Smoothies** Green Leaf's Cask & Larder* Jersey Mike's Subs Cask & Larder Satellite Bar McDonald's

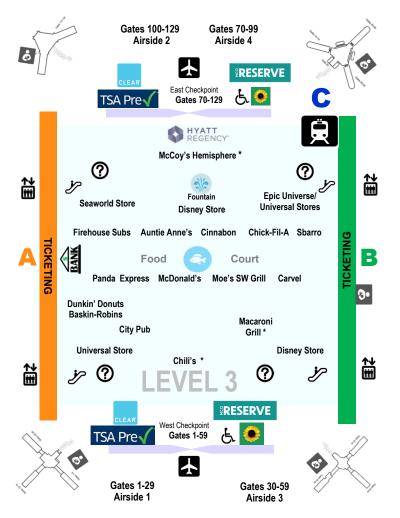
Starbucks The Market by Villa Villa Italian Kitchen

A/B Terminal

* table service

Auntie Anne's Firehouse Subs Baskin-Robbins Lobby Bar Carvel Macaroni Grill* Chick-Fil-A McCoy's* McDonald's Chili's Too* Moe's Southwest Grill Cinnabon City Pub* Panda Express Dunkin' Donuts **Orange County Brewers**

Sbarro Starbucks Level 3 Starbucks-Level 1B side Starbucks-Level 2A side



Retail

Gates 1-29

Gates 70-99

Natalie's Candy

Orlando Market

The Club MCO

Stellar News

International Essence

Kylie Skin

Blossom

All Sound/Lego Hudson News & Gift Mint This Socks & Co. XpresSpa The Club MCO

All Sound/Lego

3Sixty Duty Free

(Limited offering until

reopening 12/5)

InMotion

Bead Factory

All Sound/Lego Polly Pockets XpresSpa

Gates 30-59

Hudson News InMotion Mystic Silver Natalie's Candy

Gates 100-129

All Sound/Lego Ben-X Sunglasses Bead Factory Blossom **Hudson News** InMotion

Kylie Skin

Naturally Inspired Orlando Market Sunglass Hut

Main Terminal

Brookstone Naturally Inspired Rip Curl Oakley Desigual Orlando Market Hudson News Ron Jon InMotion Samsonite Johnston & Murphy Sea World Lids Sol Shades Magic of Disney (2) SoundBalance

Swarovski Truist Bank The Neighborhood Tumi Universal Studios (2)

Epic Universe

On-Airport Car Rental—Side A & B Level 1

800-327-9633 Alamo 800-831-2847 Avis Budget 800-527-0700 800-800-4000

800-325-8007 Enterprise Hertz[·] 800-654-3131 National 800-227-7368 800-729-5377

Payless

Sixt Thrifty 888-941-7498 800-367-2277

