

NOW OPEN*

TERMINAL A

- Brookstone
- Dunkin Donuts & Baskin Robbins
- LIDS
- Natalie's Candy
- Naturally Inspired
- Oakley
- Orlando Market
- SeaWorld
- Starbucks
- The Neighborhood
- This Socks
- Tumi
- Universal Studio Orlando
- On-Site Covid-19 Testing
- Magic of Disney (East Hall)

TERMINAL B

- Cariloha
- Hudson News
- Johnston & Murphy
- Ron Jon Surf Shop
- Skechers
- Sound Balance
- Universal Studio Orlando

FOOD COURT

- Chick Fil A
- McDonalds
- Panda Express
- City Pub
- Sbarro

* As of 1/14/21

[View Directory Here](#)



ONSITE COVID TESTING NOW OPEN

NEXT TO UNIVERSAL STUDIOS, SIDE A



COMING SOON: MCO EMPLOYEE MOBILE CLUB



NOW COLLECTING SPRING BREAK PROMOTIONS

**UNIBAIL-RODAMCO-WESTFIELD
AIRPORTS | STYLE**

**Delivering Great Service from
Behind a Mask**

Although guests won't be able to see your smile, here are simple things you can do to help make customers feel welcome and engaged.

**Eye Contact & Expressions**

Make and maintain eye contact to make guests feel valued, heard, and human. Try to use the expressiveness of your whole face to help convey emotions and meaning.

**Body Language**

Maintain positive body language and use friendly gestures or visual cues to help communicate. For example, have your body facing the guest and wave your hand when a customer enters your store or give a thumbs-up to show your understanding.

**Communication**

Demonstrate patience. Do your best to face the guest to project your voice, provide information proactively, and speak clearly. Your personality can radiate similarly to your smile—let both of them shine!

Issue 5

MCOcares.com

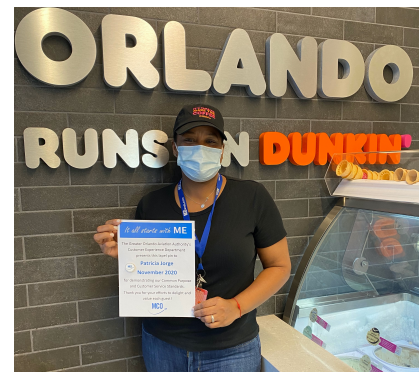
Please take advantage of MCOcares Employee Recognition Program by recognizing your employees and others for going above and beyond.

[RECOGNIZE AN EMPLOYEE](#)

NOVEMBER RECIPIENT

Patricia Jorge

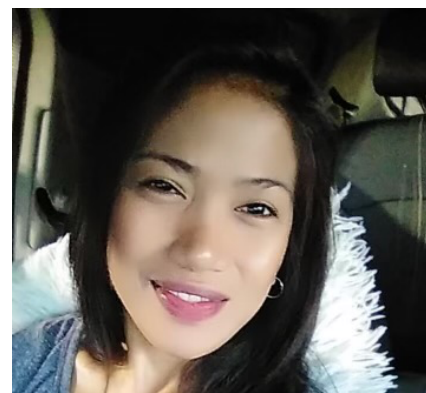
Dunkin'



DECEMBER RECIPIENT

Josephine Beacham

Natalie's Candy Jar



JANUARY SPECIAL OFFERS

All deals through 1/31 unless otherwise noted

Cariloha

- Underwear
 - Buy 1, Get 1 Free
 - Select styles, while supplies last
- Pillows
 - Buy 1, Get 1 50% off
- 25% off for Employees

Naturally Inspired

- Buy 1, Get 1 50% off
- 1/25-1/31; Main Terminal

Oakley

- Afa Apparel & Bags 50% off thru 1/27
- Sunglasses Buy 1, Get 1 50% off thru 1/20

Ron Jon

- 25% off for Employees

Some restrictions may apply. Visit store and talk to associate for all details. All offers valid only in Orlando International Airport. For more offers please visit [MCOcares.Com](#)

[Click here to follow along on Facebook](#) for more updates & special offers